

GENERAL POLICIES

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- * Freight prepaid in the continental U.S. on orders of \$5,000.00 or more.
- * For orders of less than \$250, a \$25 minimum order fee will apply.
- * Lamps sold in case quantity only. Case quantity is 25 pieces.
- * Terms are net 30 on approved credit. Feelux Lighting, Inc. reserved the right to modify payment terms based on late payments at any time.
- * M2O and custom orders are subject to a 50% deposit and balance due according to established payment terms for the purchaser.
- * FLXible Neon 1 and Neon 2 factory terminations are CUSTOM orders and are shipped FOB Korea, customer is responsible for all freight and governmental fees.
- * All orders paid for by credit card will have a 3% processing fee.
- * Wire transfer payments are required for orders placed outside of the continental U.S. Note: Feelux Lighting is not responsible for wire transfer fees.
- * All claims for loss or damage must be filed with carrier. Do not sign until delivery agent has noted the extent of the damage on the delivery form which he presents for signature.
- * In case of concealed damage, call carrier at once, requesting inspection of damage. The time limit for requesting such an inspection is five (5) days from date of delivery.
- * Mis-shipments and damages must be reported within 5 days.
- * Positively NO RETURNS without written authorization. Returns will be subject to a 25% re-stocking fee, the product must be in saleable condition and in original boxes. Only fixtures and drivers may be returned.
- * All authorized returns must be shipped prepaid, by purchaser.
- * No returns on product after 60 days of invoice date.
- * No returns on discontinued, obsolete, or made-to-order product.
- * Not responsible for products altered by customer.
- * RGAs expire in 60 days.
- * Past due invoices will be billed for interest at a rate of 1.5% per month, which is an annual percentage rate of 18%.



Feelux Lighting, Inc.

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*** A price list supersedes all previous ones.**

***Quotes expire in 30 days.**

***Terms of Sales and Security Agreement is valid on all orders.**

***All prices are subject to change without notice. Feelux reserves the right to make technical changes and to discontinue certain products without prior notice.**

***For backorders shipped direct from Feelux factory in Korea or China, there will be a \$100.00 processing fee plus freight, regardless of the size of order.**